

Tweet the Manager

Bevis Thomas, 24 September 2015

0800 – 0900

You said	We said
	Bevis Thomas here responsible for planning the timetable. I'm here until 9 and happy to take your questions just use hashtag #ttmbev
When are @chilternrailway going to make H Wycombe stn accessible for wheelchair users? There's no lift and the subway remains closed #ttmbev	We're currently running a free shuttle to the other side. The new lift & bridge will be open end of yr. #ttmbev
#ttmbev @chilternrailway Will the Aylesbury to London via Amersham Underground run anymore services during off-peak? Example, every 15 mins?	The service that operates at the moment meets the off peak demand for our Met Line service to Aylesbury #ttmbev
@chilternrailway why does it take 4 weeks to process a season ticket refund? #ttmbev	There is a lot of admin involved but we will always do it as fast as we can
@chilternrailway why not have a 6:30 fast train from Moor Street to Marylebone? #ttmbev	#ttmbev on a two track railway we have to run a mix of fast and semi fast services. The fast services are 0610 and 0655
@chilternrailway Why is it that years after mainline upgrades you cannot offer any late night weekend services from London? #ttmbev	#ttmbev Unfortunately Saturday night is when Network Rail have to do regular critical track maintenance.
Thanks for adding a local evening peak stopping service at Wembley Stadium in the new timetable :). #ttmbev	#ttmbev Thank you for the positive feedback.
@chilternrailway #ttmbev New 26oct tt bicester to high wyc poor. Am commuter trains leave from Village, evening trains go to North. Why?	#ttmbev There are hourly Wyc to Bic Vill services in the evening. The other services do go to Bic Nth.
I know. Poor service for existing customers. Hourly not enough. Why is the question you failed to answer? #ttmbev	#ttmbev We have to provide a mix of services to all locations for the majority of passengers.
@chilternrailway #ttmbev have you ever thought about doing Special collectors editions of the timetables?	#ttmbev If you bring your copy to the next Marylebone Meet The Manager I will sign it to make it a collectors edition ;)
#ttmbev When are you going to put a newer train on the P-Risborough to Aylesbury route as you have an old fashioned train?	#ttmbev Our 'bubble' car will be operating until at least 2019 to free up carriages for our mainline and until East West.
The night services on NYE last year were brilliant.	#ttmbev Network Rail keep the route open

Will we ever see late night/early morning trains regularly? #ttmbev	especially for us on NYE and special events such as Wembley.
how do you plan which trains go to which platforms? Sometimes feels I only see plat 5/6 #ttmbev	The plan is derived around arrival and departure times in the station, there is no favouritism
Will you ever put a later service from BSW to BCS? 2115 is too early so we have to drive if want a night out! #ttmbev @ chilternrailway	We currently do not do this and only run later trains from BSW to BAN but as BCS grows this will be investigated.
@ chilternrailway Hi, why is the last train from Marylebone to Moor St. so much earlier on Saturdays? Makes theatre trips impossible. #ttmbev	#ttmbev Network Rail have to carry out critical track work on Saturday night, however we run later services for special events
@ chilternrailway #ttmbev can the mainline ever be 125mph in stretches with cascaded HSTs once ICT trains are in service?	I believe the track could be 125 in places but the whole line would need to be resignalled.
Bit late but why isn't there a train from WKP that arrives in MBY BEFORE 0700? #ttmbev	The route isn't open early enough to run a train earlier from Warwick Parkway . Critical Network Rail Maintenance." #TTMBEV